

AVTALEGIRO KID-CHANGES/MOVE KID TO NEW ACCOUNT

Avtale Giro

Vi holder alle avtaler.



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1 Background

This is the background for automatically replacing/changing the customer identification (KID) in AvtaleGiro.

When payees change software supplier, they will, in most cases, also change customer numbers for their payers. This means that the content in the registered regular payment orders (FBOs) will have its value/length amended in the fixed part of the KID (customer number and payment type, if relevant). This may also happen when an existing supplier changes the version number. This process of amending the KID's content is defined as a KID change.

The payee may also occasionally carry out, for instance, organisational changes, which entail:

- several payee accounts registered with AvtaleGiro being merged to form one account or,
- regular payment orders registered to one payee account being split across several payee accounts.

This means that there is a link seen between changing KID and merging/splitting regular payment orders, resulting in an automatic solution being devised to cover all these requirements. From now on, moving regular payment orders is defined as a <u>KID change</u>, regardless of whether the change involves amending the KID's content or not.

If the payee does not use the solution described here, new regular payment orders must be obtained from the payers. The bank/customer must then delete the old FBOs manually and then register them again with a new KID and new payee account.

1.1 Basic principles for KID change

- 1. The KID change only involves active regular payment orders registered in Nets.
- 2. The payer should not be able to see a duplicate set of regular payment orders against the same payee.
- 3. To change the KID, the payee needs to create a new account for the new regular payment orders based on an associated new OCR giro agreement and an AvtaleGiro payee agreement.
 Some of the benefits the payee gains from a new account and contractual relationship being established are as follows:
 - The old payee agreement can be terminated almost immediately, so that all the payments
 (including those from other payment types) go to the new account. This can happen because
 renumbering can be carried out from the old to the new account as soon as the payee
 agreement is terminated. This means that the payee avoids having to deal with payments to
 two accounts.
 - When the old payee agreement is terminated, the banks will not be able to register regular payment orders using the old KID for the old account.



• There are no restrictions between the old and new KID in terms of length/position of the customer number and any payment type. (If both the old and new KIDs have the same length and the customer number appears in a different position, it would have been impossible to know which was the customer number in the individual regular payment order.

NB: It is important that the cancellation date for the old payee agreement is not set so early as to prevent the payee from being able to reverse the action if problems arise with the migration to the new system (see separate section about this).

If the payee wishes to retain their old account number after changing the KID (by changing to the new account number), they must change the account back to the original account number on the payee agreement (see the separate description in the User Manual for AvtaleGiro). This means that a new account is set up when changing KID simply to help avoid complications. It is therefore important to remember to update the original OCR agreement with the new KID length so that the payee agreement and OCR agreement have the same KID length.

- 4. An order should be sent for each new account number to which the regular payment orders are going to be moved.
 - If the regular payment orders are split across several new payee accounts, a change order is sent for each new account.
 - If the regular payment orders are merged from several old payee accounts to form one or more new payee accounts, one order is sent for each old payee account and, if necessary, an order is sent for each old account matching each new account.
- 5. Payment claims submitted before the payee changes KID and not settled will be settled using the original KID and against the payee's new accounts.
 If the payee does <u>not</u> want the payment claims submitted to be settled against the new account, the KID must be changed after the submitted payment claims have been settled and before submitting new payment claims. In this case, consideration needs to be given to the fact that payment claims rejected on the due date because of insufficient funds may feature in the due date register for 14 days for activation by the payer.

2 Possible combinations

This section looks at the possible combinations for changing KID/moving FBOs from the payee. Changes of this kind are initiated by the payee sending a KID change order with records containing two key pieces of information:

- Old KID
- New KID (if the KID change only involves moving regular payment orders to a new account, the new KID must be the same as the old one)

The payee's old and new account numbers must appear in the start record for the order.



In the example shown below, the number 3333.33.33333 is the old payee account and 6666.66.66666 is the new account.

Start record change order

- It contains the original "old" payee account = 3333.33.33333
- and a new payee account = 6666.66.66666

Change record (1 record per change)

Example	Old KID	New KID	Interpretation of change
1	456789	1234567890	Regular payment orders moved to a new account with a KID change
2	123456	123456	Regular payment orders moved to a new account without a KID change
3	789012		Payee has not assigned a new KID, e.g. due to termination of customer relations.
4	99999	666667	Two files must be created if parts of a customer base are moved here: File no. 1: This should contain the Original account with the old KID and the Subsidiary account with the NEW KID. File no. 2: In this file we "turn round" the accounts. First the Subsidiary account with the NEW KID, then the original account with the NEW KID. In other words: Identical KID information on both sides.

Re. example 3:

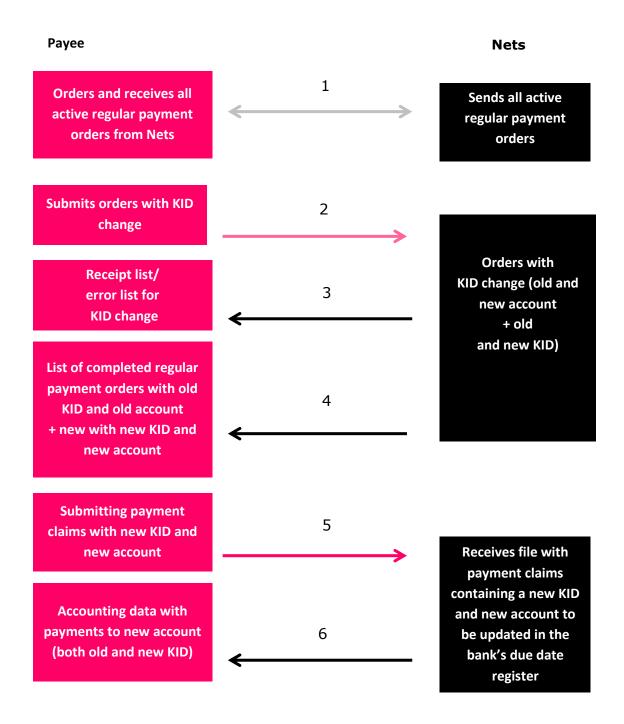
A regular payment order is a legal agreement between the payer and the payer's bank and cannot, therefore, be terminated by the payee, even if customer relations have terminated. If the payee sends a "blank" new KID to Nets, the KID change is rejected and this is reported to the payee.

Re. example 4:



Applies to changes to KID/customer number for one part of a customer base that will be returning to its original account.

3 KID change process





- 1. When the payee needs to change KID, it is recommended to arrange an order from Nets first to get a list of all the active regular payment orders registered in Nets' connection register. This is a register of information on regular payment orders based on what has been registered in the payer's bank. Please note that Nets only has information on the KID and notification code for the individual regular payment order. Payees can use this file to compare against their own customer system and as a basis for submitting KID changes to the banking system.
- The payee sends an order with a KID change, indicating the old KID + new KID (in the case of a move, the new KID may = old KID)
 The start record for the order featuring the KID change must contain the old and new account numbers.

When the order is received in Nets, a check is made to see that the regular payment order has a KID (fixed part of the KID) that is the same as the one specified by the payee for the old KID. If there is no regular payment order, the attempt to carry out this KID change is rejected. There must be no duplicates of the new or old KID. These will be rejected. The rejected transaction will be documented on the receipt list.

A check is made to see that the new KID is correct in relation to the new payee agreement for AvtaleGiro and the new OCR giro agreement. If the new KID is incorrect or is not completed, the attempt to carry out the KID change is rejected.

With all the approved KID changes, the KID (and fixed part of the KID) and the payee account for the regular payment orders will be changed and the payee account for any payment claims will be changed to the new account. The KID will not be changed for payment claims that have already been submitted.

- 3. Receipts for orders submitted with a KID change will be sent to the payee on receipt list L02625.
- 4. All the KID changes that have been approved and implemented will be sent to the payee electronically as proof that the regular payment orders with the old KID for the old account have been cancelled and new regular payment orders for the new account have been created. Payees who do not wish to update cancelled regular payment orders in their system must themselves ensure that they do not update these in their own system.
- 5. The payee can now generate and submit new payment claims with a new KID and new payee account. If the new payee agreement (subsidiary account) needs to return to the original account, the change of account must take place before the file containing payment claims is submitted with the new KID and the original account.
- 6. When the AvtaleGiro transactions are settled, the payee will receive them in OCR accounting data.
 - The payee must be aware that transactions submitted originally with an old KID and old account number will also be settled against the new payee account. (The KID will not be changed.)



If the payee does not want "old" AvtaleGiro transactions with an old KID to be settled against the new bank account (for instance, due to problems arising from receiving both an old and new KID with the same file containing accounting data), a cancellation transaction must be sent for transactions that have not been settled.

Otherwise, the KID must be changed at a time when there are no payment claims in the due date register.

4 Testing the KID change file before submission to production

Contact Nets Test and Implementation before submitting the actual order of KID changes. As agreed, the actual order is sent to Nets via e-mail so that checks and tests can be performed on the file before it is submitted to production. This must be done in order to detect any errors before the KID change file is submitted to production.

The KID change file is sent to the test group by e-mail: payment-test-no@nets.eu for testing and checking at least 7 working days before production starts. The test group provides feedback on the results of testing and agrees a time for production set-up.

5 Submission deadline for KID change

The order containing the KID changes must be received at Nets by 2 pm to ensure that the KID can be changed during the following day.

5.1 If the payee encounters problems with the transition to the new system

If the payee finds out that there will be problems with the transition to the new system after orders containing KID changes have been sent to Nets, Nets must be notified of this as soon as possible after the KID change order was sent. Nets can perform a reversal of a submitted KID change. The old account number and order number used when submitting the order must be specified.

When using a subsidiary account, reversal must be completed <u>before</u> the regular payments orders are returned to their original account. In other words, this must be done before the original agreement with the old KID information has been deleted and the change of account from the subsidiary to the original account performed.

When moving FBOs (regular payment orders) between two existing accounts, notification here must be given as soon as possible.

The KID changes that have already been implemented will then be reversed over five days, resulting in all the regular payment orders being given back their original KID for the old bank account, and any payment claims in the bank's due date register with the old KID will be settled against the old account.



Questions about reversal can be addressed to Nets.

For bank: Nets v/ Customer Service on telephone 915 04949 or send your contact form Contact Customer Service through Nets Online.

For Company: Contact Nets v / Customer services on phone 915 04949 or send an e-mail to payments-test-no@nets.eu

6 Responsibility for errors arising in KID change

Payees and, where applicable, their software suppliers, are themselves responsible for any errors that might occur in the order containing KID changes. Neither Nets nor the bank has a facility for checking that the old and new KIDs specified belong to the same customer/payer.

7 Electronic contract signature via payee's website or dispatch of reply slips

If the payee offers the payer the opportunity to set up regular payment orders (FBOs) via the payee's website, when changing KID/moving FBOs a check must also be performed by the payee to ensure that the necessary KID changes are taken into account in this solution. The same applies where payees send reply slips to their payers; the KID must be changed here as well.

8 Checking received transmissions and orders

Transmissions received at Nets will be checked at both transmission and order level before processing.

See the AvtaleGiro User Manual for more information about checking transmissions.

The following is checked at order level for KID changes:

That there are valid agreements for the service. The order has been imported and processed earlier. A check is performed on the entire content of the order, including the start and end record. The start/end record for the order is available and correct. The transactions in the order are valid in accordance with the system specification. That there is a valid regular payment order, that the KID is valid and whether there are any duplicates of the new/old KID.



9 List material

A separate receipt list 02625 will be produced for rejected orders/transactions for KID changes at order level. The recipient of the receipt must check the status of the order. If the order is rejected, the error must be corrected and the order resubmitted. No KID change is performed for rejected transactions.

	KVITTERING FOR AVVISTE OPPOR	RAG/TRANSAKSJONER KID BYTTE		6 OPPGJØRSDATO: 2309:
1 KUNDE-ID 2 GAMMEL AVTALE-ID 3 GAMMEL OPPDRAGSKONTO	: 0000000005 : 00000523 : 6001.30.33334	4 KUNDE-NAVN : 5 GAMMELT AVTALE-NAVN :	Norway1_AN Nor1_AN	
7 STATUS ETTER INNLESNING	: GODKJENT			
OPPDRAGS-NR	GAMMEL KUNDEIDENTIFIKASJON	NY KUNDEIDENTIFIKASJON	8 PEILMELDING	
3008008	987654321034	98765432196325870	FBO finnes ikk	e

	Once the transmission has been checked on import, the individual order and its contents will be checked in accordance with the requirements for KID changes. If any errors or omissions are discovered in one or more orders, the order will be rejected. Approved orders may include rejected transactions. These will be shown on the receipt list with an error message. The example in the list above shows an approved order with one rejected transaction, together with the reason.
1.	Customer ID/business reg. no. of the customer.
2.	Old agreement ID. The agreement ID associated with the old account/original account/.
3.	Old order account. The original order account used by the customer.
4.	Customer's name.



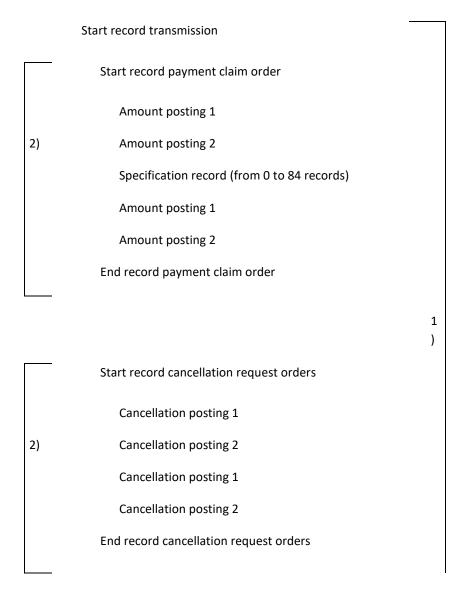
5.	Old agreement name. The name associated with the original account.
6.	Settlement date: The date when the order was imported at Nets.
7.	Status following import:
	Orders with a status of APPROVED (GODKJENT) , but documents rejected transactions.
	Orders with the status REJECTED (AVVIST) : this means that the entire order has been
	rejected and must be corrected before resubmission.
8.	Error message: Specification of the transaction with error(s).

10 Submitting an order for change or moving a KID

An order for a KID change being submitted by the payee to Nets can be sent as a separate order in the same transmission as other orders relating to AvtaleGiro, e.g. payment claims, payment claim cancellations.

In most cases, the KID change file is sent directly from Test and Implementation once testing is complete.

The figure below illustrates the structure of a transmission to Nets with different order types.





Start record order for changing KID regular payment order

2) Record for changing KID regular payment order

Record for changing KID regular payment order

End record order for changing KID regular payment order

End record transmission

1) Transmission: A transmission may consist of one or more orders covering one or more

services

2) Order: An order can only include transactions for one order type applicable to an

agreement.

The content of the first four fields in each transaction identifies the transaction. In order to make it easier to understand these fields, they have been summarised in the table below:

Record	Format	Service	Transm. type/order type/transac. type	Record type
Start record transmission	NY	00	00	10
Start record payment claim order	NY	21	00	20
Amount posting 1	NY	21	21	30
Amount posting 2	NY	21	21	31
Specification record (from 0 to 84 records)	NY	21	21	49
End record payment claim order	NY	21	00	88
Start record cancellation request orders	NY	21	36	20
Cancellation posting 1	NY	21	93	30
Possible cancellation posting 2	NY	21	93	31

End record cancellation request orders	NY	21	36	88
Start record order for changing KID regular payment order	NY	21	27	20
Record for changing KID regular payment order	NY	21	69	26
order	NY	21	69	26
Record for changing KID regular payment order				
End record order for changing KID regular payment order	NY	21	27	88
End record transmission	NY	00	00	89

10.1 Start record transmission

Start record transmission is the first record in every transmission. If this record is missing, the transmission will be rejected. This record may only occur once per transmission.

FIELD	1	2	3	4	5	6	7	8
FIELD	FORMAT	SERVICE	TRANS	RECORD	DATA	TRANS	DATA	FILLER
NAME	CODE	CODE	M.	TYPE	SENDER	M.	RECIPIENT	
			TYPE			NO.		
POS.	1–2	3–4	5–6	7–8	9–16	17–23	24–31	32–80

FIELD 1 – FORMAT CODE

- Alphanumeric, 2 positions
- Always = NY (NEW)

FIELD 2 – SERVICE CODE

- Numeric, 2 positions
- Always = 00 (zero-zero)

FIELD 3 – TRANSMISSION TYPE

- Numeric, 2 characters
- Always = 00 (zero-zero)

FIELD 4 – RECORD TYPE

- Numeric, 2 characters
- Always = 10 (one-zero)



FIELD 5 - DATA SENDER

- Numeric, 8 positions
- Completed with data sender's CUSTOMER UNIT ID

FIELD 6 - TRANSMISSION NUMBER

- Numeric, 7 positions
- The data sender's unique transmission numbering must be unique within a 14-day period (e.g. DD MM (day, month) + serial number or similar)

FIELD 7 - DATA RECIPIENT

- Numeric, 8 positions
- Nets ID always = 00008080

FIELD 8 - FILLER

- Numeric, 49 positions
- Filled with zeros

10.2 Start record order for changing KID regular payment order

The first record in every new order in the transmission.

If the record or any fields are missing, the order will be rejected on import to Nets. All fields must have specified the correct information in accordance with the description.

This record may only occur once per order.

FIELD	1	2	3	4	5	6	7	8	9
FIELD	FORMAT	SERVICE	ORDER	RECORD	FILLER	ORDER	OLD ORDER	NEW	FILLER
NAME	CODE	CODE	TYPE	TYPE		NO. ACCOUNT ORDER		ORDER	
								ACCOUNT	
POS.	1–2	3–4	5–6	7 - 8	9–17	18–24	25–35	36–46	47–80

FIELD 1 - FORMAT CODE

- Alphanumeric, 2 positions
- Always = NY (NEW)

FIELD 2 – SERVICE CODE

- Numeric, 2 positions
- AvtaleGiro = 21 (two-one)

FIELD 3 - ORDER TYPE

- Numeric, 2 positions
- Always = 27 (two-seven)



FIELD 4 - RECORD TYPE

- Numeric, 2 characters
- Always = 20 (two-zero)

FIELD 5 - FILLER

- Numeric, 9 positions
- Filled with zeros for orders containing a KID change for regular payment orders

FIELD 6 – ORDER NUMBER

- Numeric, 7 positions
- Unique numbering of orders per payee's recipient agreement, 12 months + one day ahead (for example DD MM (day, month) + serial no. or similar).

FIELD 7 - OLD ORDER ACCOUNT

- Numeric, 11 positions
- Payee's (agreement's) **old** bank account. Must be the account where the OCR giro agreement is registered. This account must match the payee agreement's **old** account.
- This field is mandatory

FIELD 8 - NEW ORDER ACCOUNT

- Numeric, 11 positions
- Payee (agreement's) new bank account. Must be the account that <u>all</u> regular payment orders in <u>this order</u> are to be moved to.
- This field is mandatory

FIELD 9 - FILLER

- Numeric, 34 positions
- Filled with zeros



10.3 Record for changing KID regular payment order

FIELD	1	2	3	4	5	6	7	8
FIELD	FORMAT	SERVICE	TRANS	RECORD	FBO	OLD	NEW	FILLER
NAME	CODE	CODE	TYPE	TYPE	SERIAL	KID	KID	
					NO.			
POS.	1–2	3–4	5–6	7 - 8	9–15	16–40	41–65	66–80

FIELD 1 – FORMAT CODE

- Alphanumeric, 2 positions
- Always = NY (NEW)

FIELD 2 – SERVICE CODE

- Numeric, 2 positions
- AvtaleGiro = 21 (two-one)

FIELD 3 - TRANSACTION TYPE

- Numeric, 2 positions
- Always = 69 (six-nine)

FIELD 4 - RECORD TYPE

- Numeric, 2 positions
- Always = 26 (two-six)

FIELD 5 - FBO SERIAL NUMBER

- Numeric, 7 positions
- Unique numbering of every change of customer ID (KID) in ascending sequence within each order.

FIELD 6 - OLD CUSTOMER IDENTIFICATION (KID)

- Numeric, 25 positions
- This field can be completed using the original KID from the regular payment order that has been registered.
- The minimum requirement for completion of this field is that it should contain the old customer number and payment type, if applicable, from the original regular payment order. The customer number and payment type will then be in their original position within the KID and the KID will have the correct length and modulus in accordance with the specifications shown in the OCR giro and payee agreement for the old KID option. Characters in the KID field that are not a customer number and payment type (e.g. due date) should be padded out with zeros.
- The KID should be aligned to the right, without special characters, and any vacant positions should be left blank. Letters cannot be used.

FIELD 7 - NEW CUSTOMER IDENTIFICATION (KID)



- Numeric, 25 positions
- The field must be completed using a new customer number and payment type, if applicable, for the current payer. Characters in the KID field that are not a customer number and payment type (e.g. due date) should be padded out with zeros.
- The customer number and payment type must be in the correct position in the KID and have the correct length according to the KID option contained in the new OCR giro agreement and new payee agreement. The new KID must have the correct length and control digits calculated after the modulus control, as stated according to the above agreements.
- The KID should be aligned to the right, without special characters, and any vacant positions should be left blank. Letters cannot be used.

FIELD 8 - FILLER

- Numeric, 15 positions
- Filled with zeros

10.4 End record order for changing KID regular payment order

The last record in every order in the transmission. This record may only occur once per order. If the record or any fields are missing, the order will be rejected. All fields must have specified the correct information in accordance with the description.

FIELD	1	2	3	4	5	6	7	8	9	10
FIELD	FORMAT	SERVICE	ORDER	RECORD	NUMBER	NUMBER	TOTAL	FIRST	LAST	FILLER
NAME	CODE	CODE	TYPE	TYPE	TRANS.	RECORDS	AMOUNT	DUE	DUE	
								DATE	DATE	
POS.	1–2	3–4	5–6	7–8	9 - 16	17–24	25–41	42–47	48–53	54–80

FIELD 1 - FORMAT CODE

- Alphanumeric, 2 positions
- Always = NY (NEW)

FIELD 2 - SERVICE CODE

- Numeric, 2 positions
- AvtaleGiro = 21 (two-one)

FIELD 3 - ORDER TYPE

- Numeric, 2 positions
- End record order for changing KID regular payment order always = 27 (two-seven)

FIELD 4 - RECORD TYPE



- Numeric, 2 characters
- Always = 88 (eight-eight)

FIELD 5 - NUMBER OF TRANSACTIONS

Numeric, 8 positions
 (One record with KID change for regular payment order = one transaction)

FIELD 6 - NUMBER OF RECORDS

- Numeric, 8 positions

The field must contain the total number of stated items/records in the order, including the start record and end record for the order

FIELD 7 - TOTAL AMOUNT

- Numeric, 17 positions
- Filled with zeros

FIELD 8 - FIRST DUE DATE

- Numeric, 6 positions
- Filled with zeros

FIELD 9 - LAST DUE DATE

- Numeric, 6 positions
- Filled with zeros

FIELD 10 - FILLER

- Numeric, 27 positions
- Filled with zeros

10.5 End record transmission

The last record in each transmission. If this record is missing, the transmission will be rejected. This record may only occur once per transmission.

FIELD	1	2	3	4	5	6	7	8	9
FIELD	FORMAT	SERVICE	TRANS	RECORD	NUMBER	NUMBER	TOTAL	FIRST	FILLER
NAME	CODE	CODE	M.	TYPE	TRANS.	RECORDS	AMOUNT	DATE	
			TYPE						
POS.	1 - 2	3–4	5 - 6	7–8	9 - 16	17–24	25–41	42 - 47	48–80

FIELD 1 – FORMAT CODE

- Alphanumeric, 2 positions
- Always = NY (NEW)



FIELD 2 – SERVICE CODE

- Numeric, 2 characters
- Always = 00 (zero-zero)

FIELD 3 - TRANSMISSION TYPE

- Numeric, 2 characters
- Always = 00 (zero-zero)

FIELD 4 - RECORD TYPE

- Numeric, 2 positions
- Always = 89 (eight-nine)

FIELD 5 - NUMBER OF TRANSACTIONS

- Numeric, 8 positions

The field must contain the specified number of transaction records in the transmission. (Payment claim: Amount posting 1 + amount posting 2 + any specifications = one transaction)

(Cancellations: Posting 1 + any posting 2 + any specifications = one transaction) (Record for changing KID regular payment order = one transaction)

FIELD 6 - NUMBER OF RECORDS

- Numeric, 8 positions

This field must contain the total number of indicated postings/records in the transmission, including the start record and end record for the order, and the start record and end record for the transmission.

FIELD 7 - TOTAL AMOUNT

Numeric, 17 positions. This field must contain the total amount of all the transaction records in the transmission, or the total amount of all end records for the orders in the transmission. The amount is specified in ore (1 ore = NOK 0.01).

If the transmission only contains a KID change for regular payment orders, this field is padded out with zeros.

FIELD 8 - FIRST DATE

- Numeric, 6 positions

This field contains the earliest indicated due date in the transmission. Completed with DDMMYY (day, month, year)

If the transmission only contains a KID change for regular payment orders, this field is padded out with zeros.

FIELD 9 - FILLER

- Numeric, 33 positions
- The field is filled with zeros



11 Version history for this documentation

VERS.	SEC.	DESCRIPTION OF CHANGE	DATE	SIGN.
1.0		First version		
1.1		Assigned new version number as part of general review	01/02/2010	mhe
	8			
		Description removed in the table about the proposals for regular		
		payment orders posting 1		
		Assigned new version no. 1.2	30/06/11	
1.2	7	Section deleted	30/06/11	mhe
1.2	5	Section 5 updated with content from Section 7, which is deleted	30/06/11	mhe
1.2	4	Section 13 appeared with content from Section 7, which is deleted Section updated with more detailed information added under point 4.	30/06/11	Mhe
1.2	4	New figure inserted	30/06/11	IVITIE
1.3		Assigned new version no. 1.3	05/03/13	inp
1.5	5	KID change files sent to Nets for a visual check MUST be sent at least	03/03/13	· ·
	,	seven working days prior to the KID change being implemented	04/03/13	inp
		Assigned new version no. 1.4		
1.4	5	Updated new e-mail	17/07/13	mhe
1.4	8.3	Updated field 6 and 6 from alphanumeric to numeric	17/07/13	mhe
1.5	0.5	Assigned new version no. 1.5	Aug 2016	mhe
1.5	3	Possible combinations:	Aug 2010	mhe
		Added example 4 with description		IIIIIC
	4	KID change process:	Aug 2016	mhe
	_	Updated sections 1, 2, 3, 5 with more detailed information.	7.06 2010	111110
		Section 4. The following text has been deleted as this is not possible:		
		If the payee does not want confirmation to be sent of regular payment		
		orders being cancelled by Nets, Nets can mark the payee agreement to		
		indicate that cancelled regular payment orders should not be		
		transferred, but Nets MUST be notified of this before the KID change is		
		implemented.		
	7	Nets' recommendations:	Aug 2016	mhe
		The section has been moved up to 5		
	6	Submission deadline for KID change:	Aug 2016	mhe
		The section has been updated and new contact information added		
	6.1	If the payee has problems:	Aug 2016	mhe
		Updated description and new contact information added.		
	8	New section added about electronic contract signatures and reply slips	Aug 2016	mhe
		in conjunction with KID change.		
	9	New section added about checking transmissions and orders	Aug 2016	mhe
	10	New section added describing receipt list L02625	Aug 2016	mhe
	11.5	End record transmission field 5, 7 and 8	Aug 2016	mhe
		Deleted description of suggestions for regular payment orders		
1.6		New version	Sept 2017	mhe
	5.1	Updated new phone numbers and e-mails in the document	Sept 2017	mhe
1.7		New version	Okt 2018	mhe
		Updated phone 04949 to 915 04949 and new logo in the document		